



**ORIENT STAR
GROUP**



Your Online Logistics Service Provider

Network Capabilities

Regional expertise. Specialized solutions.

www.orientstargroup.com



24 offices
in
9 countries
with
600+ staff



Our Network

Mainland China

Tianjin, Dalian, Qingdao, Shanghai, Ningbo
Xiamen, Guangzhou, Shenzhen, Zhongshan

Hong Kong

Taiwan

Taipei, Taichung

Southeast Asia

Hanoi, Ho Chi Minh City, Phnom Penh, Manila, Bangkok
Port Klang, Singapore, Jakarta, Semarang, Surabaya

India

Mumbai, Chennai

Areas of Expertise

All Orient Star Group offices provide comprehensive freight forwarding and logistics services. The capabilities below highlight selected areas of specialization across our network.



Warehousing & 3PL

Hong Kong • Shenzhen • Malaysia • Singapore



Cold Chain & Specialty Cargo

Qingdao • Dalian • Thailand • India • Shenzhen



Project & Industrial Cargo

Shanghai • Taiwan • Thailand • India



Cross-Border & Inland Solutions

Tianjin • Dalian • Vietnam • Thailand • Indonesia • Manila

Hong Kong Headquarters



Regional headquarters providing value-added services through its food-grade warehouse, specializing in healthcare products and supplements.

Key Strengths

- Food-grade warehouse facility
- Clean room production environment
- Climate-controlled storage
- Automated bottling and packaging systems

Key Services

- Capsule and bottle filling
- Packaging and repackaging
- Inkjet labeling
- 3PL and inventory management

Key Commodities

- Health supplements
- Nutraceuticals
- Cosmetics
- Food products

Contact

regional_hkg@orientstargroup.com



Dalian Office



Gateway to Northeast China with specialised reefer and dangerous goods handling support.

Key Strengths

- Northeast China gateway
- Dangerous goods expertise
- Reefer cargo handling capability
- Integrated warehouse and trucking support

Key Services

- Inland distribution across Northeast China
- Domestic multimodal transportation
- Customs clearance
- Cargo insurance support

Key Commodities

- Chemicals & DG cargo
- Temperature-controlled products
- Seafood & food products
- General industrial cargo

Contact

orientstar_dlc@orientstargroup.com

Tianjin Office



North China gateway with specialised routes into Mongolia, Türkiye and Central Asia.

Key Strengths

- Mongolia gateway
- Central Asia connectivity
- Türkiye trade lane expertise
- Rail and multimodal solutions

Key Services

- International courier solutions
- Rail freight services
- Cross-border trucking
- Intermodal transportation

Key Commodities

- E-commerce and small parcels
- Machinery
- Industrial equipment
- Steel products

Contact

orientstar_tsn@orientstargroup.com

Qingdao Office



Reefer-focused office specialised in handling seafood, fruits, vegetables and other foodstuff cargo.

Key Strengths

- Cold chain logistics specialist
- Leading reefer export gateway
- Extensive perishables handling experience
- Seafood logistics expertise

Key Services

- Reefer exports
- Temperature-controlled logistics
- Cold chain solutions
- Food logistics management

Key Commodities

- Frozen seafood
- Fruits
- Vegetables
- Other perishables

Contact

orientstar_tao@orientstargroup.com

Shanghai Office



East China project cargo and industrial logistics hub for oversized and non-containerised freight.

Key Strengths

- East China project cargo hub
- Breakbulk expertise
- RO/RO capability
- Oversized cargo solutions

Key Services

- Breakbulk transportation
- RO/RO shipments
- Project logistics management
- Carrier coordination

Key Commodities

- Industrial machinery
- Vehicles
- Heavy equipment
- Infrastructure projects

Contact

salygu_sha@orientstargroup.com
operation.sha@orientstargroup.com

Shenzhen Office

Key South China logistics hub supported by a bonded warehouse within Yantian Port's Free Trade Zone.

Key Strengths

- FTZ bonded warehouse
- Strategic Yantian Port location
- Battery storage capability
- Express terminal connectivity

Key Services

- Quality inspection
- Repackaging
- Export consolidation
- Warehouse management
- Slip sheets and pallet frame solutions

Key Commodities

- Retail products
- Consumer goods
- Electronics & batteries
- General cargo

Contact

orientstar_szx@orientstargroup.com



Taiwan Offices



Long-established Taiwan offices in Taipei and Taichung provide a comprehensive range of service capabilities.

Key Strengths

- Consolidation
- Project cargo capability
- Australia trade lane specialist
- Strong airfreight network

Key Services

- Weekly USA consolidations
- Australia consolidations
- OOG transportation
- Airfreight solutions

Key Commodities

- Industrial machinery
- Steel products
- Project cargo
- General cargo

Contact

Taipei: **orientstar_tpe@orientstargroup.com**
Taichung: **orientstar_tpe@orientstargroup.com**

Vietnam Offices



Offices in Ho Chi Minh City and Hanoi provide comprehensive coverage of Vietnam, a key manufacturing hub.

Key Strengths

- Manufacturing logistics expertise
- Nationwide Vietnam coverage
- Cross-border transportation capability
- Strong customs brokerage support

Key Services

- Inland transportation
- Cross-border trucking
- Warehousing & distribution
- Project cargo handling

Key Commodities

- Furniture
- Steel products
- Manufacturing cargo
- General cargo

Contact

Ho Chi Minh: orientstar_hcm@orientstargroup.com

Hanoi: orientstar_han@orientstargroup.com

Manila Office



Office in the Philippines with newly launched trucking division for local cargo movement.

Key Strengths

- Extensive domestic network
- Outport island logistics expertise
- Regulatory compliance support
- Dedicated trucking division

Key Services

- Domestic transportation
- Door pickup and delivery
- Customs clearance
- Permit processing

Key Commodities

- Consumer goods
- Food products
- Domestic distribution
- General cargo

Contact

mariloub.mnl@orientstargroup.com

Thailand Office

Our Thailand office in Bangkok delivers specialized logistics solutions for temperature-controlled cargo, live plants, project shipments, and bulk liquid transportation, supported by extensive cross-border transportation capabilities.

Key Strengths

- Multi-specialty cargo expertise
- Cross-border transportation network
- Bulk liquid logistics capability
- Project cargo handling

Key Services

- Reefer exports
- Cross-border trucking to Myanmar and Laos
- ISO tank & flexibag solutions
- Project logistics

Key Commodities

- Live plants
- Food products
- Seafood
- Industrial projects

Contact

ostbkk_biz@orientstargroup.com

Malaysia Office

Located at Malaysia's principal gateway port, our Port Klang office provides regional warehousing, distribution, and value-added logistics solutions with seamless access to global shipping networks.

Key Strengths

- Port Klang gateway location
- Owned warehouse facility
- FTZ warehousing access
- Strong regional connectivity

Key Services

- Distribution services
- Climate-controlled storage
- Inventory management
- Value-added logistics

Key Commodities

- Solar energy
- Machinery
- Paper products
- Consumer goods

Contact

orientstar_pkl@orientstargroup.com



Singapore Office

Regional 3PL and fulfilment hub with SAP-enabled warehouse and distribution operations.

Key Strengths

- SAP-enabled 3PL operations
- Regional fulfilment hub
- High inventory accuracy
- Secure warehouse operations

Key Services

- B2B & B2C fulfilment
- Inventory management
- Climate-controlled storage
- Value-added services

Key Commodities

- Electronics
- High-value products
- E-commerce
- Project cargo



Contact

export.sgp@orientstargroup.com

Indonesia Offices



Offices in Jakarta, Semarang and Surabaya supporting cargo movement across main gateways and regional ports.

Key Strengths

- Multi-island logistics network
- Access to ~600 local ports
- Nationwide coverage
- Long-established local presence

Key Services

- Freight forwarding
- Inland transportation
- Warehousing
- Customs brokerage

Key Commodities

- Consumer goods
- Retail products
- Industrial cargo
- Project cargo

Contact

Jakarta: orientstar_jkt@orientstargroup.com
Semarang: orientstar_srg@orientstargroup.com
Surabaya: orientstar_sub@orientstargroup.com

India Offices



With offices in Mumbai and Chennai, we deliver door-to-door logistics solutions for the chemical, pharmaceutical, bulk liquid and industrial sectors throughout India and Nepal.

Key Strengths

- Chemical logistics expertise
- Pharmaceutical supply chain capability
- Bulk liquid transportation specialist
- Project cargo handling

Key Services

- FTZ warehousing
- Temperature-controlled airfreight
- ISO tank & flexibag logistics
- Packaging solutions

Key Commodities

- Chemicals
- Pharmaceuticals
- Bulk liquids
- Industrial & project cargo

Contact

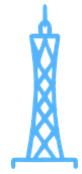
Mumbai: **lakshmi.bom@orientstargroup.com**
Chennai: **lakshmi.bom@orientstargroup.com**

Additional Coverage

Our network is further strengthened by additional offices across Greater China and Southeast Asia, with all Orient Star Group offices providing comprehensive freight forwarding and logistics services.



Greater China



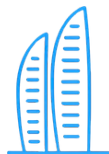
Guangzhou

South China export gateway with strong carrier connectivity



Zhongshan

Pearl River Delta manufacturing cargo support



Xiamen

Fujian gateway for Southeast Asia and Taiwan trade



Ningbo

Yangtze River Delta export consolidation support



Southeast Asia



Cambodia

Garment, footwear and manufacturing logistics support

Contact Directory (Greater China)

Hong Kong Headquarters

 regional_hkg@orientstargroup.com

Shenzhen Office

 orientstar_szx@orientstargroup.com

Zhongshan Office

 orientstar_szx@orientstargroup.com

Guangzhou Office

 orientstar_gzx@orientstargroup.com

Xiamen Office

 orientstar_xmn@orientstargroup.com

Ningbo Office

 orientstar_ngb@orientstargroup.com

Shanghai Office

 operation.sha@orientstargroup.com

Qingdao Office

 orientstar_tao@orientstargroup.com

Tianjin Office

 orientstar_tsn@orientstargroup.com

Dalian Office

 orientstar_dlc@orientstargroup.com

Taipei Office

 orientstar_tpe@orientstargroup.com

Taichung Office

 orientstar_tpe@orientstargroup.com

Contact Directory (SEA & India)

Hanoi Office

 orientstar_han@orientstargroup.com

Ho Chi Minh City Office

 orientstar_hcm@orientstargroup.com

Cambodia Office

 orientstar_pnh@orientstargroup.com

Thailand Office

 ostbkk_biz@orientstargroup.com

Malaysia Office

 orientstar_pkl@orientstargroup.com

Singapore Office

 export.sgp@orientstargroup.com

Jakarta Office

 orientstar_jkt@orientstargroup.com

Semarang Office

 orientstar_srg@orientstargroup.com

Surabaya Office

 orientstar_sub@orientstargroup.com

Manila Office

 mariloub.mnl@orientstargroup.com

Mumbai Office

 lakshmi.bom@orientstargroup.com

Chennai Office

 lakshmi.bom@orientstargroup.com